

**Written questions members Island Council for the Executive Council/ Government Commissioners.**  
(art.159, lid 1 WolBES/ art. 46 RvO Islandcouncil)

Issue : Government Emails  
Date question : February 10, 2022  
Sender : R. Leerdam  
Date answer : **(within 15 days)**  
Responsible Com./Gov.Com. : M. A. U. Francis  
Responsible editor : Personnel and Organization / Automation

**QUESTIONS:**

1. What is the correct procedure to obtain a government email?
2. Is non civil servants allowed to have a government email?
3. Is it true that certain contract workers receive government accounts/laptops but not others?
4. On Tuesday, October 26, 2021 a request for an email account for a clerk working in the registrar's office was sent. Never granted or responded to. How will this clerk be able to accurately perform her duties without access to a government email?
5. Can faction support staff be granted temporary email addresses to access trainings available?

**ANSWERS:**

- 1 Please note that an email account is also linked to various programs and is not solely an email address. With the Hi365 platform, email accounts have all programs (work related integrated).  
**Obtaining an email has 2 procedures.**  
**First procedure:** via Personnel and Organization (P&O), all individuals with a working relationship within Public Entity St. Eustatius that needs access to our network (there are some functions that do not need access to our network) is sent to Automation department and the individual receives an account (with email, and access to applications needed to do the job)  
**Second procedure:** you enter Public Entity St. Eustatius with a service agreement, secondment, or as support from the ministry or on project basis. If the contract or working relationship requires email access (e-mail and applications), this will be provided to that individual.
- 2 Yes. See response of question one.
- 3 Yes. If the specifications as answered in point 1 are met. This varies based on service agreement and contract conditions.
- 4 A mail with the request was sent to the head of Internal Services but not with the right authorization. Personnel and Organization could not process a request not received. The Registrar's office can contact Personnel and Organization to follow up on the request at [personnel.affairs@statiagov.com](mailto:personnel.affairs@statiagov.com) or at Tel +599 3182931 .
- 5 P&O coordinates the use of the online training platform OCSA and users (employees). A OLE email is not a requirement for participation. Access for faction support staff can be granted by the Executive Council.